

**Report to Cheshire East Health and Adult
Social Care and Communities Overview and
Scrutiny Committee**



08 February 2018

Report Title	NWAS Ambulance Response Programme Performance Report for period 7th August to 31st December 2017
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Appendix C

NWAS Performance at County and CCG level

ARP Performance for Period August 7th to 31st December

NWAS CCG Commissioning Activity and Performance - Month and Year to Date Summary

DRAFT not QA'd	YEAR: AUG - DEC										
	C1 Incs	C1 Mean Perf	C1 90th Centile Perf *	C2 Incs	C2 Mean Perf	C2 90th Centile Perf *	C3 Incs	C3 90th Centile Perf *	C4/CAH/ C4HCP Incs	C4 90th Centile Perf *#	A53 Incs
Cheshire	5,512	00:09:43	00:16:03	37,713	00:25:40	00:56:32	21,476	01:43:29	10,495	02:42:02	964
Eastern Cheshire CCG	801	00:11:20	00:19:02	5,773	00:27:32	01:00:15	3,250	01:49:06	1,745	02:43:48	61
South Cheshire CCG	784	00:08:59	00:15:39	5,678	00:20:44	00:45:40	3,225	01:27:41	1,642	02:46:29	80
Vale Royal CCG	381	00:09:25	00:14:10	3,109	00:23:54	00:49:57	1,740	01:32:01	778	02:37:31	44
Warrington CCG	916	00:09:31	00:16:27	6,148	00:27:23	01:00:47	3,448	02:04:07	1,531	02:41:58	326
West Cheshire CCG	1,037	00:09:46	00:16:21	7,073	00:25:44	00:58:45	4,256	01:45:08	1,888	02:43:32	125
Wirral CCG	1,593	00:09:27	00:14:42	9,932	00:26:52	01:03:46	5,557	01:42:51	2,911	02:38:55	328
North Cumbria CCG	1,465	00:11:02	00:19:19	10,391	00:19:12	00:39:50	5,710	01:10:06	3,792	02:12:13	32
Gtr Manchester	16,437	00:10:05	00:16:03	107,088	00:35:12	01:20:39	51,280	02:25:31	27,008	02:43:39	712
Bolton CCG	1,739	00:10:05	00:16:18	10,226	00:38:53	01:31:01	4,929	02:25:11	2,200	02:32:25	133
Bury CCG	1,029	00:10:23	00:16:45	7,075	00:36:47	01:20:55	3,134	02:30:18	2,246	02:42:33	19
Heywood Middleton and Ro	1,243	00:10:26	00:16:25	8,611	00:33:38	01:15:41	4,010	02:12:28	1,963	02:36:11	20
Manchester CCG	4,006	00:09:25	00:14:47	24,121	00:34:34	01:18:34	11,235	02:35:59	5,813	02:55:41	95
Oldham CCG	1,339	00:10:21	00:15:52	9,146	00:33:14	01:15:24	4,395	02:25:03	2,527	02:44:29	38
Salford CCG	1,382	00:10:01	00:16:07	9,203	00:37:55	01:28:44	4,614	02:52:00	2,714	03:02:39	123
Stockport CCG	1,410	00:09:55	00:15:13	10,276	00:33:00	01:15:38	4,971	02:17:54	2,602	02:34:15	215
Tameside and Glossop CCG	1,443	00:10:15	00:16:23	9,907	00:35:02	01:19:07	4,698	02:17:21	2,424	02:36:06	50
Trafford CCG	989	00:10:33	00:15:49	7,308	00:36:38	01:23:28	3,721	02:27:48	1,934	02:36:34	2
Wigan Borough CCG	1,857	00:10:40	00:16:46	11,215	00:34:00	01:17:56	5,573	02:11:13	2,585	02:55:37	17
Lancashire	9,033	00:10:41	00:18:26	60,030	00:29:55	01:11:17	31,152	02:13:23	16,123	02:53:56	544
Blackburn with Darwen CCG	964	00:09:07	00:15:29	5,870	00:26:22	01:01:03	2,874	02:12:52	1,701	02:50:12	25
Blackpool CCG	1,413	00:09:12	00:15:33	7,912	00:30:09	01:12:29	3,924	02:13:21	1,739	03:09:20	31
Chorley and South Ribble CCG	814	00:11:11	00:18:52	5,506	00:36:21	01:21:23	2,720	02:32:18	1,292	02:49:23	3
East Lancashire CCG	1,879	00:11:23	00:19:08	13,646	00:31:09	01:09:51	6,755	02:17:04	3,773	03:06:20	404
Fylde and Wyre CCG	868	00:13:02	00:21:18	5,839	00:36:22	01:19:17	2,984	02:25:45	1,410	02:48:50	4
Greater Preston CCG	1,165	00:10:03	00:17:03	7,061	00:32:09	01:14:44	3,732	02:22:35	1,795	03:08:18	25
Morecambe Bay CCG	1,448	00:10:21	00:19:33	10,652	00:18:44	00:40:08	6,516	01:09:40	3,597	02:09:57	40
West Lancashire CCG	482	00:12:47	00:20:29	3,544	00:39:41	01:31:17	1,647	02:33:33	816	03:09:08	12
Merseyside	7,228	00:09:50	00:17:06	42,934	00:29:15	01:08:57	21,789	02:04:25	10,883	03:10:07	1,376
Halton CCG	614	00:09:58	00:16:55	4,329	00:28:31	01:02:00	1,990	01:53:31	847	02:55:36	4
Knowsley CCG	845	00:10:18	00:14:59	5,302	00:28:53	01:06:26	2,456	02:07:04	1,390	03:17:39	465
Liverpool CCG	3,335	00:09:16	00:15:01	18,583	00:27:09	01:03:00	9,989	02:00:16	4,717	03:02:22	647
South Sefton CCG	925	00:10:07	00:15:40	5,370	00:31:36	01:15:32	2,618	02:07:14	1,266	02:52:54	4
Southport and Formby CCG	574	00:12:06	00:24:02	3,576	00:33:58	01:17:45	1,986	02:05:01	1,185	03:40:09	229
St Helens CCG	935	00:09:41	00:15:57	5,774	00:31:43	01:08:59	2,750	02:13:25	1,478	03:12:00	27
Unknown/Out of Area	26	00:09:07	00:16:40	199	00:20:13	00:36:53	1,478	00:59:44	24	00:00:00	8
Unknown	11	00:18:40	00:37:18	65	00:24:28	00:35:23	54	04:37:07	146	06:14:29	20
NWAS TOTALS	39,712	00:10:09	00:16:58	258,420	00:30:53	01:09:59	132,939	02:07:44	68,471	02:50:06	3,656

* NWAS and County based sub* NWAS and County based subtotals of percentiles are estimates, based on averages of constituent CCGs

C4 Percentiles exclude C4H (I# C4 Percentiles exclude C4H (hear and treat appropriate) and C4HCP (HCP agreed 1,2,3or4Hr responses)

RAG SCHEME	1 Mean AV	C1 90th	C2 Mean AV	C2 90th	C3 90th	C4 90th
GREEN	<=7mins	<=15 mins	<=18mins	<=40mins	<=120mins	<=180mins
AMBER	7-9min	15-20 mins	18-25mins	n/a	n/a	n/a
RED	>9mins	>20 mins	>25mins	>40mins	>120mins	>180mins

Hospital Arrival Screens (HAS) - Achievement against compliance standards with average cycle time

Dec-17

HOSPITAL NAME		All Attendances	Avg Arrival to Notification Time (mm:ss)	Avg Notification to Handover Time (mm:ss)	Avg Handover to Clear Time (mm:ss)	Avg Overall Arrival to Clear Time all Attends (h:mm:ss)
County	HAS_Candidate_Site					
Cheshire, Warrington and Wirral	Arrowe Park	2985	07:07	25:09	13:07	0:45:26
	Countess of Chester	2042	07:17	25:49	09:13	0:42:11
	Leighton	2477	05:28	11:11	09:52	0:26:55
	Macclesfield District General	1280	06:46	14:46	11:34	0:32:57
	Warrington General	2313	06:25	22:41	11:04	0:39:59
	Cheshire, Warrington and Wirral Total	11097	06:35	20:44	11:08	0:38:07
Cumbria	Cumberland Infirmary	2044	06:28	20:09	08:47	0:35:14
	West Cumberland	1135	03:46	14:45	07:48	0:25:47
Cumbria Total		3179	05:29	18:12	08:26	0:31:51
Greater Manchester	Fairfield General	2266	05:51	17:32	10:06	0:33:25
	Manchester Royal Infirmary	2774	04:06	18:53	11:51	0:35:08
	North Manchester General	2230	04:38	23:54	10:24	0:38:55
	Royal Bolton	2959	05:52	28:01	11:36	0:45:22
	Royal Oldham	2798	05:22	23:40	10:17	0:39:27
	Salford Royal	2811	05:29	17:58	11:20	0:34:29
	Stepping Hill	2517	05:15	25:13	11:55	0:42:21
	Tameside General	2524	06:23	17:22	11:16	0:35:13
	Wigan Infirmary	2548	05:16	32:15	09:33	0:47:17
	Wythenshawe	2661	05:05	22:55	11:42	0:39:57
Greater Manchester Total		26088	05:20	22:51	11:02	0:39:15
Lancashire	Blackpool Victoria	3071	06:05	27:49	10:53	0:45:56
	Chorley District	546	05:25	16:04	11:58	0:34:01
	Furness General	1085	05:22	18:12	07:19	0:32:01
	Ormskirk General	159	05:16	05:00	11:30	0:22:14
	Royal Blackburn	4165	05:25	31:07	10:39	0:46:05
	Royal Lancaster Infirmary	1846	04:57	20:21	08:48	0:34:25
	Royal Preston	2662	06:43	29:51	11:44	0:49:25
Lancashire Total		13534	05:45	26:45	10:26	0:43:13
Merseyside	Aintree University	2929	05:27	17:47	13:27	0:37:18
	Alder Hey Childrens	567	03:09	04:08	12:19	0:23:08
	Royal Liverpool University	3179	05:29	14:46	13:56	0:34:06
	Southport District General	1614	08:49	36:57	13:21	1:01:22
	Whiston	3197	06:31	26:31	12:22	0:45:13
Merseyside Total		11486	06:14	22:12	13:12	0:41:18
OOA	Airedale General	256	04:04	11:50	12:21	0:29:15
OOA Total		256	04:04	11:50	12:21	0:29:15
Grand Total		65640	05:47	22:56	11:10	0:39:50

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